

**Patient Participation Group
Old School Surgery Seaford**

Date	26 th Sept 2018
Time	6:15pm
Present	PPG Liaison Richard West (RW) Ginny Buckland (Sec) Jane Tatum (JT) Pauline Holden (PH) Jane Macefield(JM) Bob Patel (BP) Carol Williamson Chris Aldridge Kathryn Greig Tina Harman Gillian Little Margaret Barnes Jenny Lorkin Keith Ford Sue Durmelow Angela Green - Business Manager (AG) Laura Gage – Practice Manager Dr Ian Bayles Dr Raj Chandarana
Apologies	David Watson Gillian Lewis Alan Rowles Barry Ranger

	Notes	Actions
1	<p>Welcome and introductions</p> <p>Following the recent PPG awareness week events considerable success has been achieved in broadening the group membership. Richard welcomed a number of new faces to the group which now has a membership of 26. We have also successfully established an on - line virtual group with a membership of more than 60 patients.</p>	
2	<p>Actions from the previous special meeting</p> <p>Richard reported that all actions were met from the previous special meeting.</p>	
3	<p>Feedback from Virtual Group</p> <p>Richard had sent a brief summery round to all members before the meeting, but in essence the feedback from all of the sites was good.</p> <ul style="list-style-type: none"> • Ongoing issues – Old School, some found getting appointments and results were an issue. • Old School – problems with scripts – could be a pharmacy issue. • Eastbourne General Hospital issues – missing test results, no feedback and delays at EDGH diagnosing some urgent conditions. 	<p>Action – Richard to speak to Commissioning Group re referrals and waiting times.</p>

	<p>A brief discussion was then held regarding how quickly a person should be referred to the hospital and the speed of appointments.</p>	
4	<p>New Health Centre</p> <p>The discussion started with Angela Green (Business Manager) stating the public announcement had come as a surprise to the practice and this was the first opportunity to discuss with the PPG members. The two surgeries in Seaford are planning to work collaboratively together under the new Health Hub and both surgeries are keen to support public and PPG support/ consultation. The vision of the shell over the 3 floors has been discussed but remains in rough, with no internal arrangements agreed. There will be District Nurse provision sitting alongside the Wave Leisure Centre. The Hub will continue to support the boundaries of Seaford and The Old School wants to keep its own surgery ethos and to encourage younger GP'S to its practice. The PPG emphasized that Old School patients are very keen that the practices remain as separate entities. Both have very different ways of working and we would not want to lose the unique character and emphasis on caring and patient focused working.</p> <p>The Hub will undergo a long development process involving and being led by the council and the developer (Name unknown of the developer) public consultation and the CCG. Timelines are unknown and none agreed at the moment.</p> <p>There appears to be some unhelpful chatter on public domains and it was suggested somehow, this needs to be nipped in the bud in terms of the wilder speculations.</p> <p>It is not known if a pharmacy will be on site. It was suggested that perhaps that some Dr's from Old School, could visit the Saltdean practice that recently successfully amalgamated into one health hub.</p> <p>A brief discussion was held regarding lottery funding to support new services at Wave and The Hoarder. Dr Bayles had always wanted direct access to Horder's x-ray facilities. This is an area that could perhaps be re-visited as part of the establishment of the new hub.</p> <p>It was also too early in the process to discuss the opening hours and what the term minor injuries would actually mean.</p> <p>Alfriston and East Dean facilities would remain as they are because of their geographic locations. (too remote to access the new hub)</p> <p>The discussion ended with the practice saying it remains committed to bring change and influence improved collaborative services for the patients of Seaford.</p> <p>The PPG members asked how the group could support the practice and were informed they would let us know and keep us updated on any new information.</p>	<p>Action – AG will update the group with the developers name and any further details regarding the health centre</p> <p>Update – developer is CCD Properties Ltd</p> <p>Action – AG to consider and let the Group know how they can be of assistance.</p>

5	<p>Extended – Improved GP Hours</p> <p>From the 18/10/18 Improved Access to GP's should start in some format in all practices'. The Dr's at Old School prefer the term extended hours rather than the term improved, as it hints at the service needing improvement rather than giving patient's more available appointments. More appointments will be available each evening 6.30pm – 8.30pm and some appointments on Saturdays and Sundays. So far Old School has not decided what could be available and have not signed up for bookable appointments. Doctors would need to volunteer for this additional work and concern was raised for the wellbeing of the doctors who will be involved in this new venture. A good access of all patients' information would be needed and a soft launch would happen for the 1st – 6 weeks.</p>	
6	<p>Other items on Agenda.</p> <p>Due to the lengthy discussions regarding the new Health Centre the following items will be put onto the next agenda. The next meeting may need to be a longer meeting.</p> <ul style="list-style-type: none"> • Blood Pressure Event • PPG Newsletter 	
7	<p>AOB</p> <p>Some of the group has been unable to open documents sent to them by Richard.</p>	<p>Action</p> <p>Richard to investigate and resend in different format – completed 27/9/19</p>
8	<p>Date of next meeting</p> <p>Will be in approximately two months' time, Richard will email out two suitable dates for the members to choose from.</p>	